

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 20th day of November 2018

C.G.No:243/2018-19/kadapa Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Technical)
Independent Member**

Between

K.Venkat Rao,
C/o Bala Venkataiah,
Sree Ramanjaneya Puram,
Yerraguntla,
Kadapa -Dist.

Complainant

AND

1.AAO/Yerraguntla
2.AE/Yerraguntla
3.ADE/Yerraguntla
4.DE/Proddatur

Respondents

ORDER

1. Complainant filed a petition before this forum for replacement of 2 No's damaged poles.
2. Respondent No.1 filed a written submission to the forum wherein he stated that the work of replacement of damaged poles was completed on 29.09.2018 and thus the complainant grievance was resolved. The Respondent No.1 had also enclosed the copy of written statement of the complainant addressed to Respondent No.1 wherein he stated that his grievance was attended and resolved by the respondents on 29.09.2018 and he was satisfied.
3. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 11.10.2018 at 1.00 P.M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED

DATE 22/11

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.


This order is passed on this, 20th day November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.